

RSA SecurID for Authentication

RSA SecurID authentication is a security enhancement to the White & Case Remote Working system. To access the White & Case network remotely, you must identify yourself with two unique pieces of data: a PIN and a tokencode.

Software Tokens

RSA SecurID for the BlackBerry provides a software-based security token for accessing the White & Case network remotely. This is an alternative to using the SecurID . You are required to enter your PIN before a passcode is generated.

Simply enter a PIN in the RSA application on your BlackBerry, then you automatically receive a random (but secure) passcode for logging in.

→ You may set your own software token PIN for your BlackBerry.

PIN:	4 - 8 digits (cannot begin with 0)
Tokencode =	PASSCODE

In the procedures described throughout this Help, **Passcode** refers to the type of RSA SecurID token assigned to you by your administrator.

Hardware Tokens

Hardware tokens provide you with a random tokencode that you use in combination with a PIN you set yourself.

PIN:	4 - 8 alphanumeric characters
Tokencode:	6 digits
PIN + Tokencode =	PASSCODE

Lost or Stolen SecurID Tokens

If a SecurID Token is lost or stolen, contact the GTS Service Desk immediately.

The GTS Service Desk analyst will issue a ten pack of temporary IDs that can be used in place of the SecurID-generated passcode.

When prompted to enter the passcode, enter one of the temporary IDs instead. Please note that each temporary ID may only be used once.

Authentication via your BlackBerry

RSA SecurID on Your BlackBerry

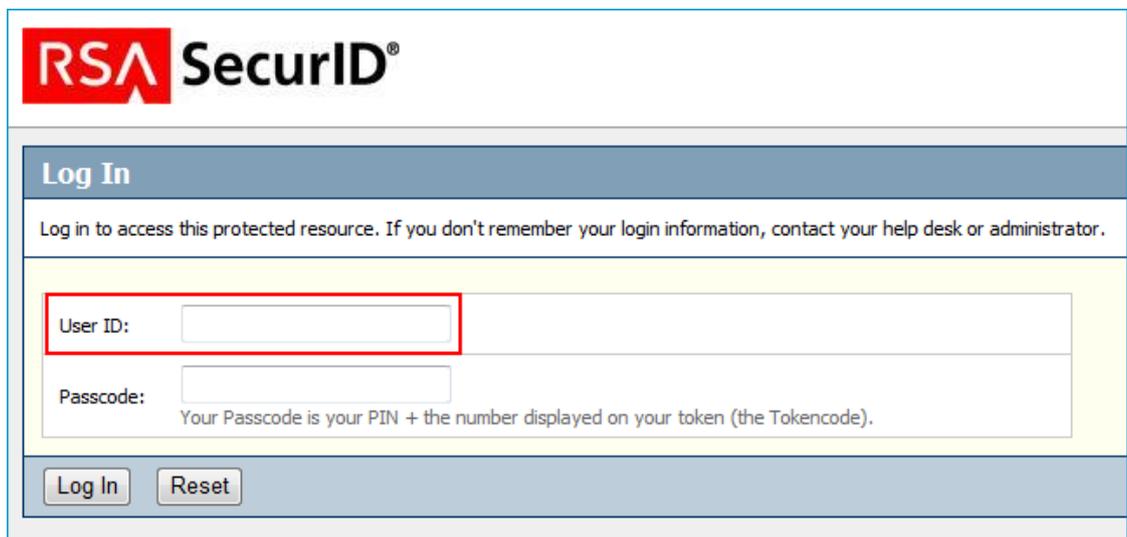
RSA SecurID for the Blackberry provides a software-based security token for accessing the White & Case network remotely. This is an alternative to using the SecurID . You are required to enter your PIN before a passcode is generated.

Creating a PIN for Logging In Remotely

To access White & Case remote resources (for example, remote applications via Citrix or email via Outlook Web Access) from a PC outside the office, you must first set up a PIN to authenticate using the RSA SecurID token assigned to you.

If you have a BlackBerry, RSA SecurID is an application on your device and you may create your PIN as follows. If you don't have a BlackBerry and were issued a hardware token, see [Creating a PIN for Logging In Remotely](#) for how to set up your PIN.

- Step 1:** Access Internet Explorer and type **pinsetup.whitecase.com** in the **Address** bar and press **Enter**. The RSA SecurID site displays.
- Step 2:** Enter your username in the **User ID** field.



- Step 3:** On your BlackBerry, access the **RSA SecurID**  application. The **Enter PIN** screen displays.



- Step 4:** Press the **Enter** key .
(If you press the trackpad , select **Get Passcode**.)



An 8-digit Tokencode displays.



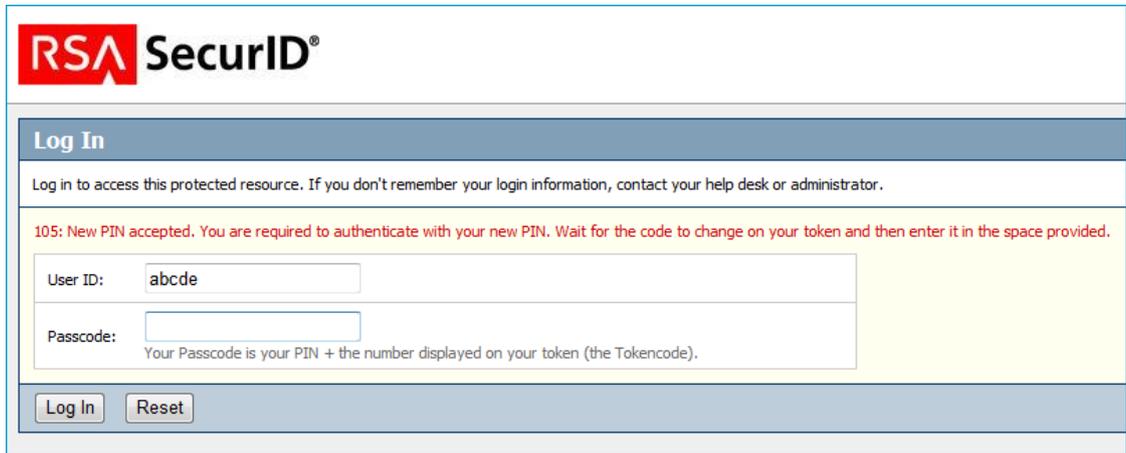
Step 5: On the **pinsetup** screen, enter the 8-digit Tokencode (no spaces) in the **Passcode** field.

Step 6: Click **Log In**. You are now in New PIN mode.

Step 7: Enter your new PIN and re-enter it to confirm.

→ The PIN must be at least 4 digits and may not begin with 0.

Step 8: Click **OK**. The *New PIN accepted* message displays.



Step 9: You will now need to authenticate with your new PIN. Wait for the Tokencode to change on your BlackBerry.

Step 10: On your BlackBerry, return to the **Enter PIN** screen by pressing the **Back** key



Step 11: Enter your new PIN and press the **Enter** key . An 8-digit Passcode displays.



Step 12: In the **PINSETUP** screen, enter the 8-digit Passcode displayed on your BlackBerry in the **Passcode** field and click **Log In**. An *Authentication Succeeded* screen displays briefly, followed by the message *Congratulations. Your new PIN setup is complete.*



Congratulations. Your new PIN setup is complete.

[Click Here](#) to close this window.

Step 13: Click the link to close the window.

Obtaining a Passcode

After you have created a PIN for the software token on your BlackBerry, you may obtain a secure passcode for logging into remote White & Case applications.

Step 1: On your Blackberry, access the **RSA SecurID**  application.

Step 2: Enter your PIN and press the **Enter** key . An 8-digit number displays.

→ It is possible to click **Get Passcode** without entering your PIN; however the passcode will not work.

Step 3: Enter the **Passcode** in the appropriate field when prompted by a White & Case remote access application (for example, when logging into Citrix or Cisco AnyConnect).

Hiding PIN Entries on your BlackBerry

To keep your RSA SecurID token PIN more secure, you may hide PIN entries on your BlackBerry with the following steps:

Step 1: Access the RSA SecurID application on your BlackBerry.

Step 2: Press the Menu key  and select **Settings**.

Step 3: For **PIN Entry**, set the option to **Hide**.

Step 4: Click the **Back (Escape)** button and select **Save** at the "Changes made!" prompt.

Changing your PIN

If you have forgotten your PIN or wish to change it:

Step 1: Contact the GTS Service Desk to clear the existing PIN from the system.

Step 2: Set your PIN as described in the following topics:

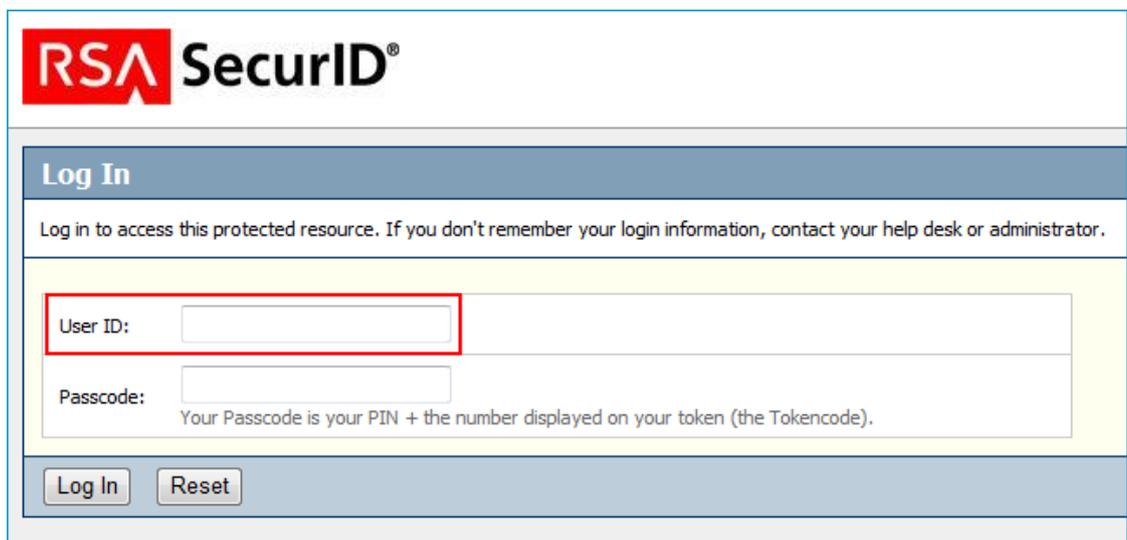
- Creating a PIN for Logging In Remotely (BlackBerry devices)
- Creating a PIN for Logging in Remotely (Hardware tokens)

Authentication via a Hardware Token

Creating a PIN for Logging in Remotely

To access White & Case remote resources (for example, remote applications via Citrix or email via Outlook Web Access) from a PC outside the office, you must first set up a PIN to authenticate using the RSA SecurID token assigned to you.

- Step 1:** Access Internet Explorer and type **pinsetup.whitecase.com** in the **Address** bar and press **Enter**. The RSA SecurID site displays.
- Step 2:** Enter your username in the **User ID** field.



RSA SecurID®

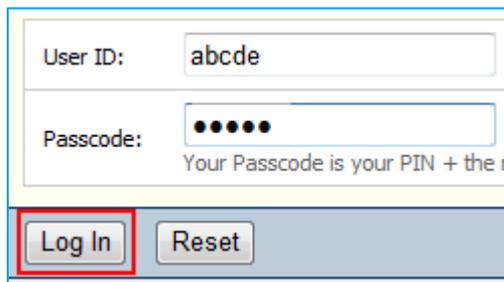
Log In

Log in to access this protected resource. If you don't remember your login information, contact your help desk or administrator.

User ID:

Passcode:
Your Passcode is your PIN + the number displayed on your token (the Tokencode).

- Step 3:** Enter the 6-digit Tokencode displayed on your hardware token (no spaces) in the **Passcode** field.
- Step 4:** Click **Log In**. You are now in New PIN mode.

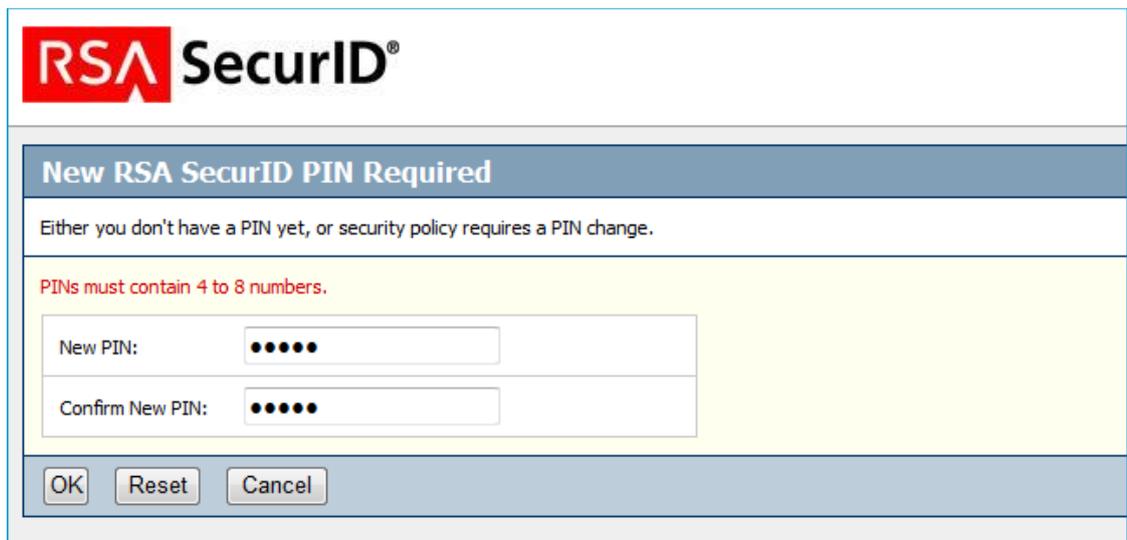


User ID:

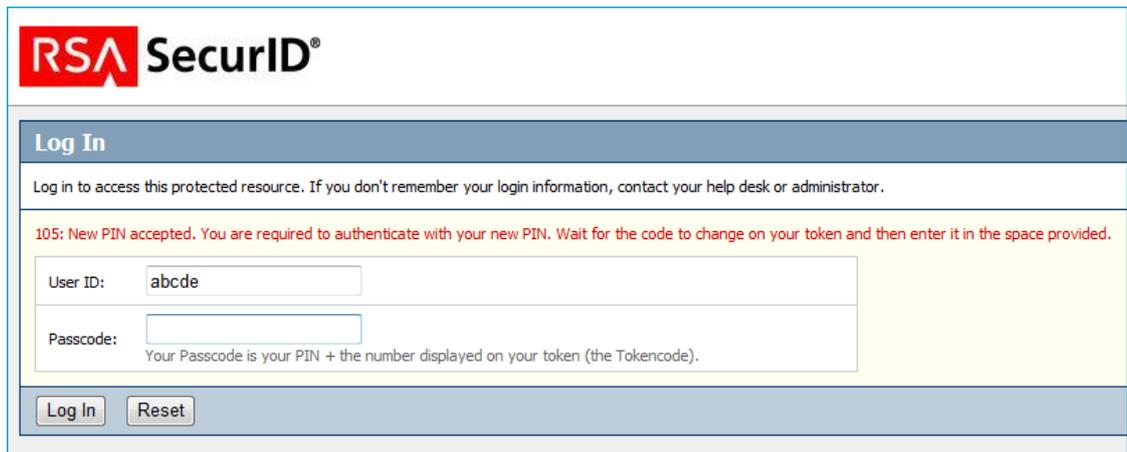
Passcode:
Your Passcode is your PIN + the r

Step 5: Enter your new PIN and re-enter it to confirm.

→ The PIN must be between 4-8 letters or digits (or a combination of the two).



Step 6: Click **OK**. The *New PIN accepted* message displays



Step 7: You will now need to authenticate with your new PIN. Wait for the Tokencode to change on your hardware token.

Step 8: In the **PINSETUP** screen, enter your new PIN plus the 6-digit Tokencode displayed on your hardware token and click **Log In**. An *Authentication Succeeded* screen displays briefly, followed by the message *Congratulations. Your new PIN setup is complete.*



Congratulations. Your new PIN setup is complete.

[Click Here](#) to close this window.

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- Creating a PIN for Logging In Remotely (BlackBerry devices)
- Creating a PIN for Logging in Remotely (Hardware tokens)