

Remote White & Case Access Help

Welcome to the Remote White & Case Access Help & Support. This information is designed to simplify your access to remote resources. Search for specific terms or expand the different sections in the Table of Contents to explore the different procedures.

Please note that remote access for each resource explained in this online Help requires RSA SecurID authentication. Please contact the GTS Service Desk for details.

If you experience any technical difficulties while using White & Case remote resources or would like live assistance in a particular area, refer to the Live Support Help. For 24-hour technical support, you may contact the GTS Service Desk.

Supported Browsers

Currently, the following browsers are supported for remote access:

Resource	Browser
Citrix Remote Applications:	Internet Explorer (Windows)
	Safari (Mac)
	Mozilla Firefox (Mac)
Outlook Web Access:	Internet Explorer (Windows)
	Safari (Mac & iPad)
	Mozilla Firefox
	Google Chrome